

COURSE CARE COMMITTEE

June 17, 2015

(This is not intended to be the complete minutes from this meeting, but a summary covering major points covered by Ryan and staff as well as a response to issues submitted by group representatives.)

1. Currently there is no regional manager, but the management structure at LHGC is as follows: Director of Golf: Ryan Peterson; Head Pro: Jason Koskela, Asst Head Pro: Ryan Way; Superintendent: Jason Wolf; Asst. Sup (Orchard: Scott Hall; Hills: Haines Mayo).
2. The management is continuing to carry out the “people, plan and product” strategy of BCG in order to make golf a quality experience at LHGC. Employee training continues (including differentiating between LHGC and LHMGC). Current survey indicates a positive trend.
3. One change in PDP includes a punch card with one free round after four paid rounds. There has been some thought to changing the “perks” associated with the Golf Rush card, but all representatives to the CCC indicated that the one free round with 10 paid rounds was an important feature of the Gold Rush card and recommended that the “perk” should not be altered. All clubs need to inform their membership that if a free round comes up when paying by check, the player needs to check with the Pro Shop to redeem their free round coupon.
4. All VIP events have been replaced with monthly “in-house” events. Lack of participation in the VIP events motivated this change. All clubs can be helpful by informing membership of the events. August event will be to help Wounded Warriors. Last year LHGC had the largest number of golfers from one facility (327) and raised over \$900,000.
5. Capital expenditures for 2015 will include maintenance equipment, communication devices, repair of waterfalls, bridge covering and course markers.
6. Aeration dates for summer: Orchard: August 30/31; Hills: August 23/24 (Sunday/Monday)
7. Superintendent Update:
 - a. Water retention product being used on tees, fairways and greens will help LHGC comply with a 10% water reduction mandate. This is non-toxic.
 - b. Native areas will no longer be watered and out-of-play areas will see a reduction in water.
 - c. Greens will be lightly top dressed with sand to improve drainage as well as protect grass during drought and heat. Should not be a factor after a day or two.
 - d. Sand bunkers are gradually seeing additional sand and maintenance -as funds are available. Jason reinforced that it is preferred that divots be replaced, but that if the divot explodes, then, to fill the divot with sand and level the sand. Also it is preferred to leave rakes in the bunkers.
8. Status/future of GPS systems. Initial GPS system (Prolink) went out of business, so LHGC went with Digital Caddies. They were not able to sustain the support promised and the system became financially unviable; therefore, they were removed. LHGC is investigating a system that will have the necessary support and longevity. Until then, a white 150 pole will be placed in the center of the fairway, 100/150/200 and 250 stone markers will be repainted and edged and sprinkler head yardage markers will be replaced, if necessary. POINT: Removal of the GPS is not an indication that BCG is selling the course.
9. Work is being done on #14 of the hills to make the transition from fairway to golf cart better.

10. Some trees have been trimmed and grass mowed down around trees, but it is agreed that more need to be trimmed and mowed. This is a work in progress.

11. A system for the Men's and Lady's Clubs to participate in course care is under discussion. The hope is all of the clubs/groups will be willing to see the course as "their course" and have willingness to be a part of the solution by filling fairway divots, repairing ball marks on the green and broken tee removal. Jason will provide information on the correct way to repair a ball mark in the next Linksletter.

12. There was a brief discussion about monitoring the Sweeps in light of the fact some are using the green tees rather than the white. While there is a "leveling" of the field in that the net scores will bear a green or white tee designation, the fact is, if some use green tees, it puts those who are using the white tees at a disadvantage. Competing golfers should use the same tees (with the exception of the "Survivor tees")

13. Privatizing bathrooms: There was discussion regarding putting a key pad on the course bathrooms in order to stop public usage - which delays play as well as leaves bathrooms in very poor condition. Investigation indicated it would cost \$5,000 to do this. It was discussed that the two bathrooms that have the most egregious miss-use are Hills #6 and Orchard #13. If only those two were "keyed," the cost would be approximately \$2,500. Rodger asked if the group representatives would take this back to their respective group to see if there would be a willingness to share in the cost. If the two lady's groups, the men's group and BCG agreed to share in the cost the bathrooms could be "keyed" for approximately \$600 per group.